## COMMITTEE SUBSTITUTE

FOR

## H. B. 2013

(BY DELEGATES HAMILTON AND STAGGERS)

(Originating in the Committee on the Judiciary)
[January 31, 2011]

A BILL to amend and reenact §24-6-5 of the Code of West Virginia, 1931, as amended, relating to requirements for enhanced emergency telephone systems and county emergency dispatch centers.

Be it enacted by the Legislature of West Virginia:

That §24-6-5 of the Code of West Virginia, 1931, as amended, be amended and reenacted to read as follows:

## ARTICLE 6. LOCAL EMERGENCY TELEPHONE SYSTEM. §24-6-5. Enhanced emergency telephone system requirements.

- 1 (a) An enhanced emergency telephone system, at a
- 2 minimum, shall provide that:

- 3 (1) All the territory in the county, including every
- 4 municipal corporation in the county, which is served by
- 5 telephone company central office equipment that will permit
- 6 such a system to be established shall be included in the
- 7 system: *Provided*, That if a portion of the county or a portion
- 8 of a municipal corporation within the county is already being
- 9 served by an enhanced emergency telephone system, that
- 10 portion of the county or municipality may be excluded from
- 11 the county enhanced emergency telephone system;
- 12 (2) Every emergency service provider that provides
- emergency service within the territory of a county participate
- in the system;
- 15 (3) Each county answering point be operated constantly;
- 16 (4) Each emergency service provider participating in the
- 17 system maintain a telephone number in addition to the one
- provided for in the system; and
- 19 (5) If the county answering point personnel reasonably
- 20 determine that a call is not an emergency, the personnel
- 21 provide the caller with the number of the appropriate
- 22 emergency service provider.
- 23 (b) To the extent possible, enhanced emergency
- 24 telephone systems shall be centralized.

- 25 (c) In developing an enhanced emergency telephone 26 system, the a county commission or the West Virginia State 27 Police shall seek the advice of both the telephone companies 28 providing local exchange service within the county and the 29 local emergency providers.
- (d) As a condition of employment, any a person 30 31 employed to act as the director of an emergency dispatch 32 center who dispatches emergency calls or supervises the 33 dispatching of emergency call takers shall be is subject to an 34 investigation of their character and background. This 35 investigation shall include, at a minimum, a criminal 36 background check conducted by the State Police at its 37 expense. A felony conviction shall preclude such a person 38 from holding any of these positions. This requirement applies prospectively. The requirement takes effect on July 39 40 <del>1, 2006.</del>
  - (e) As a condition of continued employment, persons employed to dispatch emergency calls in county emergency dispatch centers shall successfully complete:

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44 (1) A forty-hour nationally recognized training course for 45 dispatchers within one year of the date of their employment; 46 except that persons employed to dispatch emergency calls

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arrives.

prior to the effective date of this subsection, as a condition of 47 48 continuing employment, shall successfully complete such a 49 course not later than July 1, 1995. and, 50 (2) An additional nationally recognized emergency 51 medical dispatch course or an emergency medical dispatch course approved by the Office of Emergency Medical 52 53 Services not later than July 1, 2013, or if employed subsequent to July 1, 2013, within one year of the date of 54 55 employment. 56 (f) On or before July 1, 2013, the director of each county 57 emergency dispatch center shall develop policies and procedures to establish a protocol for dispatching emergency 58 59 medical calls implementing a nationally recognized 60 emergency medical dispatch program or an emergency 61 medical dispatch program approved by the Office of 62 Emergency Medical Services: Provided, That a county's emergency dispatch center, which utilizes a "one-button 63 transfer" system, may continue to use this system, if the 64 65 county's emergency dispatch center establishes policies and 66 procedures which require the agency to whom the call is transferred to remain on the call until a first responder 67

- 69 (f) (g) Each county or municipality shall appoint for each
- answering point an enhanced emergency telephone system
- advisory board consisting of at least six members to monitor
- 72 the operation of the system. The board shall be appointed by
- 73 the county or municipality and shall include at least one
- 74 member from affected:
- 75 (1) Fire service providers;
- 76 (2) Law-enforcement providers;
- 77 (3) Emergency medical providers; and
- 78 (4) Emergency services providers participating in the
- 79 system; and,
- 80 (5) at least one member from the Counties or
- 81 municipalities. The board may make recommendations to the
- 82 county or municipality concerning the operation of the
- 83 system. In addition,
- The director of the county or municipal enhanced
- 85 telephone system shall serve as an ex officio member of the
- advisory board.
- 87 (h) The initial advisory board shall serve staggered terms
- 88 of one, two and three years. The initial terms of these
- 89 appointees shall commence on July 1, 1994. All future
- appointments shall be for terms of three years, except that an

- appointment to fill a vacancy shall be for the unexpired term.
- 92 All members shall serve without compensation. The board
- 93 shall adopt such policies, rules and regulations as are
- 94 necessary for its own guidance. The board shall meet
- 95 monthly, on the day of each month or quarterly. on the day
- 96 of each month which the board may designate. The board
- 97 may make recommendations to the county or municipality
- oncerning the operation of the system.
- 99 (g) Any advisory board established prior to January 1,
- 100 1994, shall have three years to meet the criteria of subsection
- 101 (e) of this section.
- 102 (h)(i) Nothing herein contained shall be construed to
- prohibit or discourage in any way the establishment of
- 104 multijurisdictional or regional systems, or multijurisdictional
- or regional agreements for the establishment of enhanced
- emergency telephone systems, and any system established
- pursuant to this article may include the territory of more than
- one public agency, or may include only a portion of the
- territory of a public agency.